

Booking conditions and informations

The rental of the structure "Villa 1885" has the legal nature of "Tourist Lease" and will be concluded by the Society Colle del Sole S.r.l., registered in Bari C.C.I.A.A. with the number 479049, having head office in Bari, via Cognetti 31, owner of the above structure, in according to the prices advertised on the website www.villa1855.com

Period of lease

Colle del Sole s.r.l. deals with the weekly rentals that run from Saturday to Saturday. For different necessities, Colle del Sole S.r.l. can make adjustments.

Optioning Villa 1855

- Once received the request for the option (you can do this completing the form in the section "reservation" or sending via email or fax the present form "request availability") and established the availability for the structure for the period required, Colle del Sole s.r.l. will reserve the structure, sending you an email to confirm the availability.
- The options will last 72 hours, within which time the Clients will inform Colle del Sole s.r.l. about their decision.
- The expiration of the option will be fixed on the hour and date established and reported on the conformation of availability mail that we will send you. After this time the option, if not confirmed by the client, will be delated and the propriety will be considered free.

Terms of booking and payment for Villa 1855

To book the structure, or parts of the structure, is required a 20% of the full amount deposit. Once received the bank transfer, we will confirm your booking, sending you a mail with the receipt.

The payments will be done through bank transfer for the benefit of Colle del Sole S.r.l. , Banca Popolare di Puglia e Basilicata Corso Cavour 44, 70121 Bari, IBAN **IT63P0538504000000006670923**, BIC/SWIFT **BPDMIT3BXXX** (the customer has to make sure that his bank does not retain any amount paid to the Colle del Sole S.r.l.)

The booking form is a legal contract between the customer and the Colle del Sole S.r.l.

The booking is not considered confirmed until the reception of the booking form, filled in each part and signed by the Client, the reception of the 20% deposit and, in any case, until the customer will receive the conformation mail by the Company. As long as these conditions will not occur, Colle del Sole S.r.l. will not have any obligation or responsibility. If Colle del Sole S.r.l. could not accept the client's reservation, the deposit will be returned within 14 working days.

The remaining 80% has to be paid within 60 days before your arrival date through bank transfer at the same IBAN. If the remaining 80% amount is not paid in accordance with these schedules, the Company may retain the deposit as a penalty and cancel your reservation. If you are booking less than 60 days prior to your arrival, you it's necessary to submit the full amount at the time of booking.

Once paid the full amount of the rent, as described above, we will send you all details for the final achievement and the use of Villa 1855, including times of arrival and departure, when a person will be on site to welcome you and give you the keys.

These conditions are an integral part of the information request form and, at the time of an eventual booking will be considered read and accepted. The contract formed on acceptance of these conditions is governed by the Court of Bari

Prices and surcharges

The price of your holiday, once the reservation is completed, is fully guaranteed and will not be subject to any surcharge.

Security deposit

The amount of the security deposit required is the 20% of the total amount, to be deposited at the arrival at Villa 1855. Please leave the property in an appropriate state of cleanliness and order (eg. trash thrown, linens and towels in the rooms, clean dishes and utensils in the kitchens of belonging) to allow easier control at the moment of the return of the structure, when the deposit will be returned to you.

Changes to the reservation requested by the client

Changes required when the booking has already been confirmed do not bind the Colle del Sole s.r.l. in

case these cannot be satisfied. The organizer will try to please the customer in any case.

Responsability and claims

The descriptions published by our company correspond with the state of the building and has been prepared in good faith.

What Colle del Sole s.r.l. offers to customers is a way of life, it is the possibility to experience and learn the habits and customs of local people spending a holiday in a private villa, that represents the Italian tradition and the historical memory and that does not correspond to international categories but that follows the personal tastes of the owners, without sacrificing any comfort. So any small deficiencies related to the nature of its architecture and traditions of the place can not be considered as grounds for complaint.

Colle del Sole s.r.l. is not responsible if a client, who has viewed the pictures and read detailed information sent by the Company and present on the website, will not like the property, upon arrival.

In the presence of customers with disabilities and / or children the Client should pay attention to the descriptions and pictures of buildings and require further details to Colle del Sole s.r.l. in order to make sure the property fits his needs. Colle del Sole s.r.l. will not be considered responsible if the Client has not properly read the detailed description provided in the site and sent by the Company.

If at the time of arrival or during the week the customer finds serious inaccuracies in the description of the property, or there is a problem that he will not be able to solve himself or minimize, we ask the customer to keep immediately in touch with Colle del Sole s.r.l. (Phone number +39 080 5237108 during office hours: Monday to Friday from 09.30 am to 7 pm or +39 392 9846133 at other times or by email at the address info@villa1855.com).

Colle del Sole s.r.l. will verify on site and during the stay of the guests the complaint's motivations.

In the event that a customer present at Colle del Sole s.r.l.. a dispute after the end of the stay, the Company will not recognize any form of reimbursement.

No refund, in addition, will be recognized to customers who will be expelled from the structure for lack of communication relating to exceeding people or the presence of animals (the number of people and the presence of animals must always be communicated to Colle del Sole s.r.l. and eventually accepted according with the owners) or lack of payment of the security deposit at the arrival.

No form of refund will be given to customers that, in case of problems, leave the property without prior written notice to Colle del Sole s.r.l.. or to customers who decide to leave early from the property, in the absence of valid reasons or serious trouble and without giving advance written explanation and justification to Colle del Sole s.r.l.. by fax or email, or have not examined descriptions carefully on the website or on the descriptions sent by the Company and have now found situations not suited to them or who abandon the property without giving way to the representative of Colle del Sole s.r.l. to verify the grounds for complaint.

Colle del Sole S.r.l. does not recognize as motivated causes of complaint weathering, insect bites, lack of electricity, gas or water if it depends on government agencies.

Refunds, if and when due, will be sent at the end of the touristic season (no later than the month of December of the current year).

Colle del Sole S.r.l. disclaims any responsibility for problems caused by third parties or for events not directly attributable to the ownership structure, such as weather, wildlife, seasonal events, maintenance of public roads or renovation of buildings and similar near the rented property.

Colle del Sole S.r.l. disclaims any responsibility for personal items and / or valuables left unattended inside the property and is also not responsible for inconvenience or damage caused by third persons or from external events not directly attributable to the property and that are not under the direct control of that .

Cancellation by Colle del Sole s.r.l.

Colle del Sole s.r.l. assumes no liability for cancellation due to reasons of force majeure, unforeseen events such as natural disasters, acts of terrorism, wars, shortages of water, fire, adverse weather conditions. In such cases, the Company will repay the amount you paid for the reservation.

Colle del Sole s.r.l. is not responsible if weather conditions make roads more difficult to traverse. It also does not charge when a customer has not carefully read all the terms included in this contract, while failing to agree.

Colle del Sole S.r.l. reserves the right to cancel your reservation if the full payment is not made within 60 days prior to your arrival.

In the case in which Colle del Sole S.r.l. is forced to cancel the reservation of the customer for reasons that go beyond his control or due to force majeure, it shall proceed to refund the amounts paid by the client. In no event Colle del Sole S.r.l. will pay accounts for other hotels.

Safety

All devices in the structure are in accordance with EU regulations.

Insurance

Colle del Sole s.r.l. does not offer insurance for guests. We recommend you purchase one from your trusted tour operator before departure. Please make sure about the coverage of your travel insurance, insurance for credit card or insurance on health, since sometimes some medical treatments could not be covered, and these can be expensive. If you are an UE citizen, it is recommended to bring your European Health Insurance Card.

Capability

The number of guests in the property during your stay must not exceed in any way the number that you communicate in the booking form.

Minor

We can not in any way accept bookings made by persons under 18 years

Cancellation Policy

Any change and / or cancellation must be sent by fax at +390805237108 or e-mail address info@villa1855.com. Penalties are as follows:

TIME PRIOR TO THE BEGINNING OF STAYS PENALTY

UNTIL 61 DAYS PRIOR TO THE BEGINNING OF STAYS, 20% OF THE TOTAL AMOUNT (THE BOOKING DEPOSIT)

FROM 60 TO 41 DAYS PRIOR TO THE BEGINNING OF STAYS 50% OF THE TOTAL AMOUNT

FROM 40 TO 21 DAYS PRIOR TO THE BEGINNING OF STAYS 75% OF THE TOTAL AMOUNT

FROM 21 TO 0 DAYS PRIOR TO THE BEGINNING OF STAYS 100% OF THE TOTAL AMOUNT

*** days are to be considered including also holiday's days**

USEFUL INFORMATIONS

Arrival and departure

The day of arrival and departure is Saturday. Arrival time is scheduled between 5.00 p.m. and 7.00 p.m. We invite our customers to communicate the arrival time at least one week in advance of the beginning of the stay so that the property or his representative may be on the place to wait for the customer and facilitate the entrance to the property.

Any changes affecting date and time of arrival must be communicated to Colle del Sole S.r.l. as soon as possible via e-mail/fax. If the arrival should be later in the evening and after 8.00 p.m., Colle del Sole S.r.l. could not accept the check-in, depending on availability. The company, in any case, will try to facilitate the arrival of customers at the property trusting in the cooperation with visitors and the possibility of requiring an extra amount for the late check in, that can change.

The departure from the property must be done, without exception, in the morning before 10.00 am, allowing access to the property to check the status of the accommodation at least one hour before.

The departure time must always be notified at least 12 hours prior to the Colle del Sole S.r.l.

Arrival and guests' identification

Upon arrival the customers will be asked to submit the confirmation form and a valid ID (passport or identity card) to the property or his representative for the registration, as required by Italian law. In the absence of such documents the access to the property will be at the discretion of the owner. The communication of the ID can be also done in the website at the address http://www.villa1855.com/Prenota_en.html

If there are guests in excess, the customer is required to notify promptly and before the arrival and pay the extra as per rates. If not, the property is not obliged to accommodate a different number of guests. The number of guests must not in any way exceed the maximum capacity of the property.

Children (0-23 months)

We will be happy to provide one cot, one crib and one high chair for your kids. The service is free. Additional requests will cost 50 euros each.

Please communicate the number of cots requested through the Booking Form, at least 30 days before your arrival.

Pets

At the time of booking, the customer is required to communicate any pet that he will bring with him, indicating the number and size. Small and medium size dogs are allowed prior authorization of the Colle del Sole S.r.l. The owner can refuse access to the customer that will bring animal/s without notifying it at the time of booking, or can not accept pets when their number seems excessive for his property.

Common Areas

If the Client has not booked the entire Villa, the external areas are considered in common with other guests occupying other apartments.

Cleaning

A weekly cleaning is included in the rental price and includes weekly linen change.

The weekly cleaning does not include kitchen cleaning and disposal of waste.

The property must be returned in good hygienic conditions in all its parts and accessories. Otherwise the customer will pay to the property, or its representative, the cost required for cleaning (€ 100). Please note that in the structure smoke is not allowed.

Maintenance of the pool and park

The pool will be open from April to October. Any openings out of the specified period will require the payment of a fee.

Regular maintenance and exceptional interventions

In case of maintenance or exceptional interventions, necessary for the smooth running of the holiday, customers cannot restrict the access to Colle del Sole S.r.l. within the property.

It is understood that the owners will always be advised and the Company will require the presence of the guests themselves. If the guests could not be present during the work, the Company, or persons in charge, will still enter the home, if necessary, to carry out the repair work.

Travelers with disabilities

Since, under renovation, has been respected the original architecture of the structure, some or all of parts of the same may not be easily reached by guests with limited mobility. We invites therefore the customers to contact Colle del Sole S.r.l. before making a reservation, to ascertain possible impediments in access to the structure. The Colle del Sole S.r.l. Will not be liable if any request will not be specified at the booking request.

The swimming pool

The risks arising from the use of the swimming pool are under the responsibility of the customer who shall provide to the supervision of children at all times. The pool is not provided with fence and there are not lifesavers. The Colle del Sole S.r.l. does not assume any responsibility for use of the swimming pool. It is generally available from April to October, but changes may be made in accordance with the weather and at the discretion of the Colle del Sole S.r.l.

Behavior rules

Guests are kindly requested to observe standards of conduct in force in our country, about good education and respect to the owner and the structure in which they reside. It is absolutely prohibited to move furniture in the house, bringing furniture from the outside to the inside and / or apply for a different use from that to which they were appointed. In the event that a guest does not respect the rules of good behavior causing damage to the structure or furnishings contained in or outside the dwelling, the property will have the right, in its discretion, to consider the lease concluded by verbal communication to the host and the customer will be asked to leave immediately the property, if necessary with the right to appeal also to the police.

VILLA 1855, LAURETO, FASANO, PUGLIA, ITALY

Request availability and booking conditions

This is not a definitive booking, but a form useful to define your request of availability about Villa 1855, to help us to satisfy all your needs. You can send this form by fax at this Italian number: +39 080 5237108 or by email at info@villa1855.com. We will answer within 48 hours. Please read the whole file with attention.

Please feel free to ask for further informations, calling us at +39 080 5237108 (from 9,30 am to 7 pm) or +393289419089 or by email info@villa1855.com

ATTENTION: THE RESERVATION WILL BE VALID ONLY AFTER THE PAYMENT OF THE SECURITY DEPOSIT!

STRUCTURE NAME VILLA 1855, LAURETO, FASANO, PUGLIA

PART OR PARTS OF THE STRUCTURE REQUIRED

- Vermiglio Apartment (Sleeps 2)
- Giallo Apartment (Sleeps 2)
- Azzurro Apartment (Sleeps 4)
- Main Floor (Sleeps 8)
- Whole Structure (Sleeps 16)

PERIOD REQUIRED :

From _____ to _____

CONTACT DETAILS OF THE REQUIRING PERSON (Please Attach Copy of Identification documents)

Name _____ Surname _____

Sex: M F

Citizenship _____

Place(city/town/state) and Date of Birth _____

Address _____ Zip code _____

Passport/ Identity Number : n° _____

Tel: _____ E-mail: _____

